



# 2020 Annual Report Canada



# Dear friends and supporters

2020, a year to forget, some would say!

For our part, we prefer to remember the tremendous resilience our organization demonstrated in the face of the greatest emergency it has confronted in recent years: the Covid-19 pandemic. Credit goes to our colleagues who work closely with the communities we serve as they were able to initiate or adapt more than 170 projects in 59 countries to help people with disabilities, people living in conflict situations, and others cope with, heal from, and manage the added stress of the pandemic. With donor support, they have enabled more than 2.2 million people to keep the coronavirus away and continue to receive the care and services they need to stay safe.

While the pandemic required unprecedented operational flexibility, 2020 was also a year of impressive growth. Strong relationships with the people we serve, a range of donors and partner organizations have enabled Humanity & Inclusion (HI) to provide direct assistance to 3.9 million people. In addition to the pandemic, explosions in Beirut, a series of typhoons in the Philippines, ongoing conflicts in Yemen and Syria, and chronic crises in countries such as Bangladesh, Colombia, the Democratic Republic of the Congo, and Mali kept our staff extremely busy.

Our "Stop Bombing Civilians" campaign gained momentum. In particular, we increased pressure on governments to agree on an international political declaration to end the human suffering caused by the use of explosive weapons in populated areas. A final declaration is expected by the end of 2021.

Finally, the year 2020 marks an important organizational change for HI in Canada, as the association saw its executive director, Jerome Bobin, step down. Jerome, wishing to be more directly involved in the implementation of our projects, has taken the reins of our programs in Myanmar and Thailand.

Thank you for sharing our vision of a world of solidarity and inclusion. Thank you for advocating for the rights and empowerment of people with disabilities and the communities we serve. Thank you for giving us your protection when others turn away. With your support, HI can continue to provide care and assistance regardless of the barriers we face.

**Pierre Léonard**

President of Humanity & Inclusion Canada

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#### WORLDWIDE PRESENCE

**420** projects in **59** countries

#### PEOPLE WE SERVED

**3,969,593**

DIRECT RECIPIENTS

People having received goods or services as part of a project implemented by HI or its operating partners in 2020

**12,975,481**

INDIRECT RECIPIENTS

People benefiting from the effects of goods or services received by those directly participating in HI's activities in 2020

#### PARTICIPANT DATA BY SECTOR OF ACTIVITY<sup>1</sup>

HEALTH

**2,360,290**

SOCIAL & ECONOMIC INCLUSION<sup>2</sup>

**1,404,761**

REHABILITATION

**247,258**

PROTECTION AND RISK REDUCTION<sup>3</sup>

**613,271**

#### GLOBAL WORKFORCE

**4,705 people<sup>4</sup>**

including:

- **3,953** national staff on the ground
- **315** international staff on the ground
- **244** headquarters staff working in program management
- **193** staff working in support services, fundraising and communications

#### HI NETWORK BUDGET

**\$274 million**

1. Participant data by sector of activity: number of people having benefited directly from the actions of HI and its partners in 2019. Some people benefited from a number of services and/or activities. Consequently, despite our best efforts, a few of them may have been counted more than once. Non-exhaustive data that does not include all sectors of HI's activity.

2. Social and economic inclusion: Services related to habitat, infrastructure, communication, public transport, justice, political participation, social services, education, water, sanitation, hygiene, etc.

3. Protection and risk reduction: Armed violence reduction (including mine action), natural disaster risk reduction & climate change adaptation, safeguarding against abuse and violence, inclusive humanitarian action, gender and disability.

4. Global workforce: Expressed in annual full-time equivalent positions.



## Part 1 | Who are we?

### Our vision

Outraged at the injustice faced by people with disabilities and vulnerable populations, we aspire to a world of solidarity and inclusion, enriched by our differences, where everyone can live in dignity.

### Our mission

Humanity & Inclusion is an independent and impartial aid organization working in situations of poverty and exclusion, conflict and disaster. We work alongside people with disabilities and vulnerable populations, taking action and bearing witness in order to respond to their essential needs, improve their living conditions and promote respect for their dignity and fundamental rights.

### Our values

#### HUMANITY

Our work is underpinned by the value of humanity. We include everyone, without exception, and champion each individual's right to dignity. Our work is guided by respect, benevolence and humility.

#### INCLUSION

We advocate inclusion and participation for everyone, upholding diversity, fairness and individual choice. We value difference.

#### COMMITMENT

We are resolute, enthusiastic and bold in our commitment to developing tailored, pragmatic and innovative solutions. We take action and rally those around us to fight injustice.

#### INTEGRITY

We work in an independent, professional, altruistic and transparent manner.

## Canadian National Association Office

The Canadian office of Humanity & Inclusion is a legal person constituted by letters patent under Part III of the Companies Act (R.L.R.Q., chap. C-38, art. 218) and a member of the Humanity & Inclusion network, which includes the Humanity & Inclusion headquartered in Lyon, France, eight national associations, and the HI Institute. Along with teams in Belgium, France, Germany, Luxembourg, Switzerland, the U.K. and the U.S., the Canadian office raised funds and awareness in support of 420 projects in 59 countries. This Annual Report summarizes HI's actions in 2020. Many of these projects are ongoing.



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## HI Institute on Humanitarian Action: safeguarding our ethical principles

Since 2015, the HI Institute on Humanitarian Action (the new name of the Handicap International Foundation) has been responsible for defining the ethical framework that underpins HI's actions. The Institute analyses the ethical and political issues facing the HI movement and the aid sector in general.



### IDEAS LABEL

With the help of the Institute for the Development of Ethics and Action for Solidarity (IDEAS), in January 2016 HI engaged in enhancing its governance, financial management and effectiveness. After an independent audit conducted on the basis of 120 IDEAS criteria, our organization was awarded the IDEAS label in recognition of the quality of our governance, financial management and the efficiency of our actions.

## Institutional policies and code of conduct

HI's institutional policies set out the principles to be respected by all of its employees and partners. Its gender, protection of beneficiaries and child protection policies are accompanied by a code of conduct which applies to all those representing HI (employees, people accompanying expatriate staff, consultants, service providers, partner organizations, interns and voluntary workers). Whenever local legislation permits, HI incorporates this code of conduct into employment contracts and internal rules of procedure.

Our institutional policies are available online: [www.hi.org/en/institutional-policies](http://www.hi.org/en/institutional-policies)

- Policy for the Protection of Beneficiaries against Sexual Exploitation and Abuse, which also prohibits recourse to prostitution
- Child protection policy
- Gender policy
- Policy for the Prevention of and Fight against Bribery and Corruption
- Safety and Security policy

## International recognition

1996

In 1996, the United Nations High Commissioner for Refugees awarded HI the Nansen prize "for its outstanding work with refugees."

1997

HI was co-laureate of the Nobel Peace Prize in 1997 for its role in the International Campaign to Ban Landmines.

1999

In 1999, HI obtained special consultative status with the United Nations.

2011

In 2011, HI received the Conrad N. Hilton Humanitarian Prize for its actions in support of people with disabilities.

2018

In 2018, HI was rated 8th in NGO Advisor's ranking of the world's top 500 non-governmental organizations.

2020

In 2020, HI was honored with two European Union Horizon Prize awards for our use of drones in mine clearance operations and its Tele Rehabilitation For All project.

## They support our causes

Humanity & Inclusion's causes are supported by a number of prestigious ambassadors. They include Jessica Cox, Ulrike Folkerts, Mario Galla, Rachel Kolly d'Alba, Elisabeth Lanz, Anthony Lemke, Queen Mathilde of Belgium, Eddie Ndopu, Axelle Red, Christa Rigozzi, Diane Tell, and Celine van Till.

# Programs and key events in 2020

## COVID-19 brings unprecedented challenges around the globe

Humanity & Inclusion faced a worldwide pandemic as Covid-19 wove through each of the countries where we worked in 2020. Teams saw needs rise quickly among people living in the most vulnerable situations, with some people facing the pandemic without running water.

In Madagascar, Beatrice, a woman with a disability, saw her family's income cut off overnight. "My husband works as an assistant driver of a bush cab between Toamansina and Antananarivo," she told a member of the Humanity & Inclusion team. "He has been unemployed for months. We're tired of eating bredes (edible leaves), but it's the only food we can afford."

It was paramount that relief reached women like Beatrice, and refugees. Responses took varying shapes thanks to donors. In India, teams translated health recommendations into sign language and local dialects. In Haiti, donors taught thousands about the virus, while a variety of aid, including hygiene kits, reached tens of thousands of people in Bolivia, Mali, Afghanistan, Laos, Lebanon and beyond. Between March and August 2020, donors reached 2.2 million people through Covid-specific actions.

### ADVOCACY

## The Stop Bombing Civilians campaign

We have entered the final phase of our "Stop Bombing Civilians" campaign, which aims to find a political solution to the damage caused by bombing in urban areas: as conflicts increasingly take place in cities, civilians account for 90% of casualties.

"War machines have inflicted enormous suffering in Ukraine, Iraq, Syria, Yemen, etc., bombing entire neighborhoods and destroying vital civilian infrastructure like hospitals and schools.... Cities like Mosul (Iraq), Raqqa (Syria)... are heavily contaminated with explosive remnants; life will only resume after years of complex demining operations. States must put an end to this systematic scenario in recent wars," explains Alma Taslidzan Al-Osta, advocacy officer on disarmament and civilian protection for Humanity & Inclusion (HI).

In Canada, HI held discussions with representatives of Global Affairs Canada on the issue to encourage the government to take a tougher stance in the negotiations surrounding the next political declaration.

This diplomatic process, which began several years ago, was to conclude in Dublin in March 2020 with the adoption of a political declaration against the use of explosive weapons in populated areas. Unfortunately, with the outbreak of the global Covid-19 pandemic, the process has been postponed to a later date in 2021.





## YEMEN

### 5 years of conflict

In 2020, we marked the sad fifth anniversary of the Yemeni conflict, which has created a complex crisis with devastating effects.


Armed violence has destroyed the country's economic circuits, making Yemen the world's most affected country in terms of humanitarian emergencies:

80% of the population depends on humanitarian aid. NGOs are faced with major administrative and security constraints, which considerably reduce their scope of action. Affected populations are struggling to find quick and safe access to basic services.

Thanks to the generosity of our donors, Humanity & Inclusion (HI) has contributed

to the establishment of emergency rehabilitation services to meet the specific needs of war wounded. Bombing victims suffer from complex injuries (e.g. open wounds, fractures, burns, loss of muscle mass, nervous system injuries, etc.) that can lead to severe disabilities.

HI is present in six health centers in the governorates of Sana'a, Amanat al-Asima and Aden, and receives patients from all over the country. 25,000 people have been treated, mostly victims of the conflict, since its intervention began in 2015. More than 3,000 of them are victims of explosive weapons.




27,000 crutches, walkers or wheelchairs were distributed

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## HAITI

### « Tout moun ladan'l », a project for the empowerment, emancipation and valorization of men and women with disabilities

Afflicted by two recent earthquakes and devastating hurricanes, Haiti is now the most vulnerable nation in the Latin American and Caribbean region and the 21st most vulnerable country in the world. Since 2018, political turmoil, social tensions, a financial crisis, and the emergence of the Covid-19 pandemic have further degraded the country's economic situation, reducing the purchasing power of a large portion of the population and increasing the vulnerability of many Haitians.



100+ people, women and men with disabilities, have been supported by the project

Launched in 2020 with the support of the Ministère des Relations internationales et de la Francophonie (MRIF) of Quebec, the "Tout moun ladan'l" project aims to optimize the economic capacities of people with disabilities, strengthen the technical and organizational capacities of ten associations representing people with

disabilities, and implement micro-initiatives to raise awareness among communities and authorities in order to combat the marginalization and discrimination of people with disabilities.

**IVORY COAST, SENEGAL & TOGO**

## Official launch of the ENSEMBLE project in sexual and reproductive health

Every year, hundreds of girls give birth before the age of 20, putting their health at risk and leading to social consequences such as school dropout and stigmatization.

The ENSEMBLE initiative, "Education Necessary for Equitable Sexual and Reproductive Health to become a Master of Well-Being and Free to Make Choices," aims to improve access to sexual and reproductive health services and related rights, with a focus on women and adolescent girls, including those with disabilities, in Togo, the Ivory Coast, and Senegal.

The year 2020 was devoted to various preparatory actions and then to the launch of activities. The first months of the project were devoted to developing the annual work plan and organizing baseline surveys to determine the starting level of the performance measurement framework indicators.

The already difficult health context added an additional strain on some of the actions initially planned. However, our teams quickly adapted to this new context and were able to continue implementing the activities.

The project is jointly implemented by Humanity & Inclusion, CARE and RAES, and is supported by Global Affairs Canada (GAC).

**16.7%, Contraceptive prevalence rate in Togo**

**IRAQ**

## Protecting the displaced populations

Violent conflict, large-scale displacement and overwhelming protection needs characterize the emergency situation in Iraq. Intense clashes between the Islamic State group and Iraqi security forces, backed by coalition forces, and ongoing instability throughout Iraq have displaced millions of people. More than 1.5 million people remain internally displaced and more than 4.3 million have returned home.

With support from Global Affairs Canada (GAC), Humanity & Inclusion (HI) has been providing direct physical and functional rehabilitation and psychosocial support services tailored to gender, age and disability since 2020. HI also deploys risk education teams to provide life-saving messages tailored to the population's different experiences with improvised explosive devices (IED) and IED exposure, including direct risk education sessions on how to spot, safely avoid, and report the weapons they find.

HI has worked in Iraq since 1991. Since 2014, HI has increased its response to provide basic humanitarian needs.

**1.2 million internally displaced persons**



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## INNOVATION

# Drones, tele-rehabilitation projects win Horizon awards

Humanity & Inclusion received two Horizon Prize awards from the European Union, recognizing its innovative use of drones in mine clearance operations and its Tele Rehabilitation For All project. The organization was recognized at a September ceremony in Brussels.

Founded almost four decades ago, Humanity & Inclusion has been at the forefront of many initiatives that have revolutionized humanitarian assistance.

Humanity & Inclusion was recognized for achieving two world firsts.

## \$2.3 million prize money will fund innovative projects

With its partners at Mobility Robotics, the organization reached a demining milestone in 2019, successfully using drones equipped with infrared cameras to locate buried mines.

Humanity & Inclusion is also the first organization to ever combine telerehabilitation and the production of the 3D-printed prosthetic limbs to make physical therapy and mobility devices more accessible to people in remote locations.

Humanity & Inclusion will use the \$2.3 million prize money to establish a new fund to help fuel future advances and make innovative solutions as widely accessible and beneficial as possible.

## LEBANON

# Responding to the Beirut blast



An explosion in Beirut on August 4, 2020, injured more than 7,500 people, killed at least 210, left 300,000 homeless, and traumatized the city's entire population.

With teams in Lebanon since 1992, our 100-person staff helped survivors access essential health care and rehabilitation, assistive devices, psychosocial support, and basic supplies.

The Humanitarian Coalition, an alliance of 12 leading Canadian aid organizations of which HI is a member, launched an emergency appeal. The Canadian government pledged to match donations up to a total of \$8 million.

**720+** hygiene and dignity kits were distributed as part of the project supported by the Canadian Humanitarian Coalition.

With this support, HI teams provided emergency psychosocial support and rehabilitation services to 486 people. Psychosocial assistance and post-surgical rehabilitation remain a priority following the explosion.

	Emergency response	Protection & risk reduction*	Advocacy**	Social & economic inclusion*	Rehabilitation	Health	Logistics platforms
<b>CENTRAL AND SOUTH AMERICA</b>							
01 / Bolivia	x			x	x	x	
02 / Colombia	x	x		x	x	x	
03 / Cuba		x		x	x	x	
04 / Haiti	x	x		x	x	x	x
05 / Paraguay		x					
06 / Peru	x	x		x			
07 / Venezuela	x	x		x	x	x	
<b>EUROPE AND NORTH AMERICA</b>							
08 / Germany			x	x			
09 / Belgium		x	x	x	x		
10 / Canada			x				
11 / United States			x				
12 / France			x	x			
13 / Luxembourg			x	x			
14 / United Kingdom	x		x	x			
15 / Switzerland			x				
<b>NORTH AFRICA</b>							
16 / Algeria	x			x	x	x	
17 / Libya		x			x	x	
18 / Morocco	x			x	x	x	
19 / Tunisia				x		x	
<b>WEST AFRICA</b>							
20 / Benin		x	x	x	x	x	x
21 / Burkina Faso	x		x	x	x	x	x
22 / Guinea-Bissau			x	x		x	
23 / Mali	x	x		x	x	x	x
24 / Niger	x	x	x	x	x	x	
25 / Senegal		x	x	x	x	x	
26 / Sierra Leone			x	x		x	
27 / Togo			x	x	x	x	x
<b>INDIAN OCEAN</b>							
28 / Madagascar	x			x	x	x	
<b>MIDDLE EAST</b>							
29 / Egypt		x	x	x	x	x	

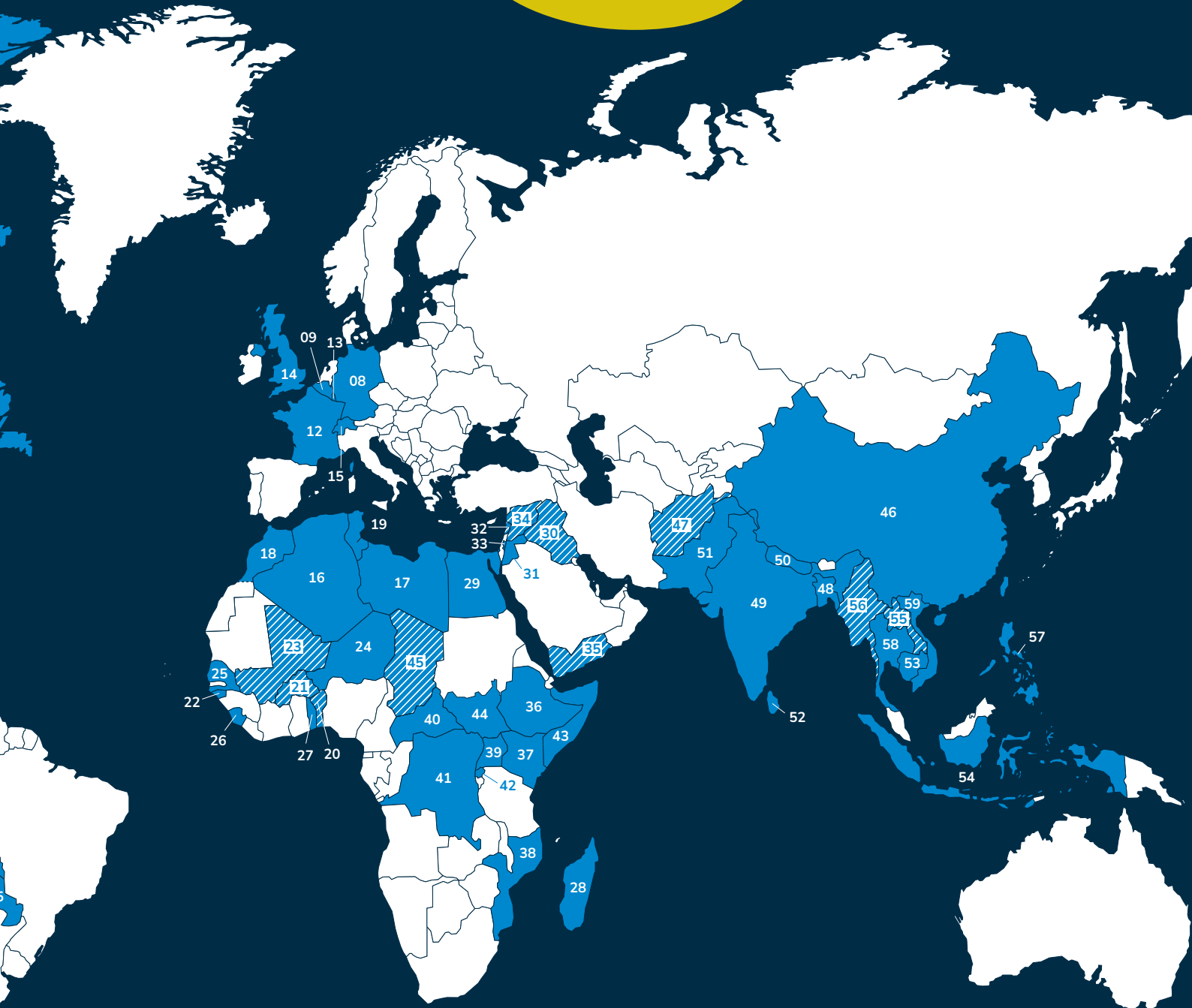
	Emergency response	Protection & risk reduction*	Advocacy	Social & economic inclusion	Rehabilitation	Health	Logistics platforms
<b>SOUTHERN, CENTRAL AND EAST AFRICA</b>							
30 / Iraq (incl. Iraqi Kurdistan)	x	x	x	x	x	x	
31 / Jordan				x	x	x	
32 / Lebanon	x	x		x	x	x	x
33 / Palestine	x		x	x	x	x	
34 / Syria	x	x	x	x	x	x	
35 / Yemen	x	x	x	x	x		
<b>SOUTHERN, CENTRAL AND EAST AFRICA</b>							
36 / Ethiopia	x	x	x	x	x	x	
37 / Kenya	x			x	x	x	
38 / Mozambique	x	x		x		x	
39 / Uganda	x			x	x	x	
40 / Central African Republic	x	x	x	x	x	x	x
41 / Democratic Republic of the Congo		x		x	x	x	x
42 / Rwanda	x			x	x	x	
43 / Somalia (incl. Somaliland and Puntland)	x	x	x	x		x	
44 / South Sudan	x	x	x	x	x	x	
45 / Chad		x		x	x		
<b>CENTRAL AND EAST ASIA</b>							
46 / China				x	x		x
<b>SOUTH ASIA</b>							
47 / Afghanistan	x		x	x	x		
48 / Bangladesh	x			x	x	x	x
49 / India				x	x	x	
50 / Nepal	x			x	x	x	
51 / Pakistan				x			
52 / Sri Lanka			x	x	x		
<b>SOUTHEAST ASIA</b>							
53 / Cambodia				x	x	x	x
54 / Indonesia				x		x	
55 / Laos		x	x	x	x	x	
56 / Myanmar (Burma)		x	x	x	x	x	
57 / Philippines				x		x	
58 / Thailand		x		x	x		
59 / Vietnam					x		





Part 3 | Worldwide presence

# 420 projects in 59 countries



\* For more details, see page 3.

\*\* Advocacy on the themes of inclusive development, disarmament, humanitarian action.



Countries where HI is conducting armed violence reduction activities, including mine action (Afghanistan, Benin, Burkina Faso, Chad, Colombia, Laos, Lebanon, Libya, Iraq, Mali, Myanmar, Niger, Syria, Yemen).

All National Associations (Germany, Belgium, Canada, United States, France, Luxembourg, United Kingdom, Switzerland) conduct advocacy activities, including fighting against the bombing of civilians.

Countries where activities closed down in 2020: Cape Verde.

# 4

## Part 4 | Financial report

CANADIAN STATEMENT OF ACTIVITIES	2020	2019
<b>RESSOURCES</b>		
Institutional Funding	9,271,016	7,099,411
Private Funding	147,222	143,279
Contribution of the Handicap International Federation	475,625	560,326
Miscellaneous Income (contributions, interest)	21,078	25,313
<b>Total resources</b>	<b>9,914,941</b>	7,828,329
<b>USES</b>		
Assistance to International Programs	9,304,955	7,182,571
Operational Costs	598,463	600,786
Fundraising Costs	848	741
Communication & Marketing Costs	10,675	44,231
<b>Total</b>	<b>9,914,941</b>	7,828,329



Afghanistan



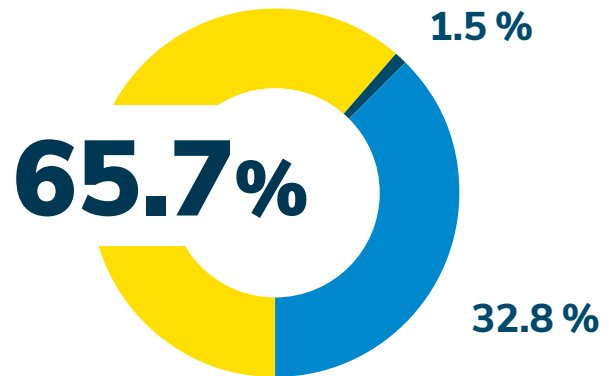
# HI global network budget: \$274 million

## Sources and use of funds

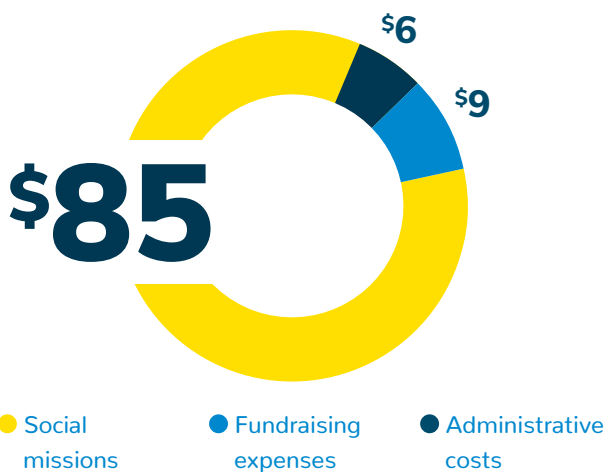
### Origins of our global 2020 resources

- Grants and other public subsidies
- Private resources collected
- Other resources

NB: revenue from branded merchandise (\$3.04 million) is not taken into account in this diagram.



### For each \$100 spent in 2020 by the HI network\*



In 2020, Humanity & Inclusion once again struck the crucial balance between funds spent on its social missions and those used to meet administrative and fundraising costs.

In 2020, the ratio remained stable, with 85% of funds (\$201.7 million) allocated to our social missions. Fundraising and administrative costs also remained stable at 9% and 6% respectively.

\* The HI network includes the Federation, the HI Institute on Humanitarian Action and the 8 national associations: Belgium, Canada, France, Germany, Luxembourg, Switzerland, United Kingdom, and the United States

NB: in this diagram, costs from solidarity trade, that is to say \$1.918 million in direct costs (in the heading "Fundraising expenses") and \$105 thousand in operating costs, are not taken into account.

## Thank you for your generosity

Humanity & Inclusion Canada brings together a community from coast to coast, driven by the same need to act and help those who are most vulnerable. Despite a year marked by the global health context, the entire HI Canada team worked hard to achieve the best results to support our mission around the world. All our efforts are nothing without the support and generosity of our community. It is together that we can lend a hand to those who need it most.

Despite the interruption of our meetings and fundraising events, the stability of our revenues and the reactivity of our community demonstrate the enthusiasm and loyalty of our donors. More than 15,000 donations were made to HI Canada in 2020. This wave of generosity has manifested itself in the unprecedented support of our major donors. Many have been with us for many years. In 2020, close to 80 of them made donations of up to \$10,000.

**The entire team at Humanity & Inclusion Canada joins the Board of Directors in thanking all of our precious donors: individuals, companies and foundations. Each and every one of your gestures is a thank you from our hearts. Through your generosity, you are changing lives. We draw our strength from our community. Thank you for your support.**

## Partners and donors

A Thinking Ape Entertainment Ltd.  
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Peter Braunberger  
Jean D. Brisson  
In honour of Victor Knight  
Elementary Teachers' Federation of Ontario/The ETFO  
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Stephan Troyanov  
Olivier Yaccarini

## Bangladesh







# Democratic Republic of the Congo

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Thanks to the following key partners for supporting dozens of projects in 2020.



Learn more about the impact our donors and partners make year-after-year by visiting our website.

[www.hi-canada.org](http://www.hi-canada.org)





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Front & back cover:

Natacha Kazingo received a hygiene kit distributed as part of the Synergies Synergies project near Damara, in the village of Tagoro Central African Republic, November 17, 2020.

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